



InfraRed Amplification for hearing impaired customers

**Instructions for
use of receivers**

Ferneham Hall has a limited number of hearing systems. Please order your system prior to an event so we can ensure adequate numbers are available.

If you do not wear a hearing aid, the headset receiver is the most useful.



If you wear a hearing aid, the Induction Loop necklace is the most suitable type of receiver for you.

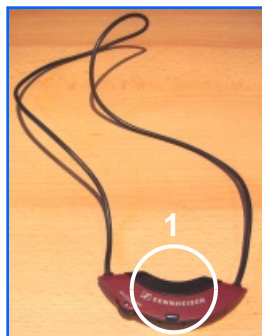


Using headset receivers

- Use the rotary switch to turn on your receiver.
- Hang the receiver comfortably from your ears, making sure the Sennheiser logo is to the front (1). Do not force the ear pieces into your ear canals as this may cause damage to your ears.
- Adjust the volume (2). These headphones have excellent sound quality even at low volumes. We advise you to listen at the lowest volume acceptable to you.

Using necklace receivers

- Use the rotary switch to turn on your receiver.
- Switch your hearing aid to “T” mode.
- Put the ‘necklace’ over your head, making sure the Sennheiser logo is to the front (1). You will need to do some tuning between the volume control on the receiver (2) and the control on your hearing aid. We advise you to listen at the lowest volume acceptable to you.



Troubleshooting when using infrared amplification

- Recheck that the receiver is correctly turned on and the sound level adjusted accordingly.
- Ensure that you are wearing the receiver the correct way round. The Sennheiser logo should be visible on the front of the receiver unit.
- The infrared signal is transmitted to your receiver from points high up on the sides of the stage and works in the same way as light from a light bulb. Please make sure you are facing the stage.
- Ensure the receiver is not obstructed by a hand, clothing or the person in front of you.
- The batteries in the receiver may be low. Take the receiver to the House Manager in the foyer who will check.

Where do I return my receiver?

Return your receiver to the Duty Manager in the foyer at the end of the show. If the Duty Manager is unavailable from any reason, please see one of our Senior Stewards. Your £5 deposit will be returned.